

To Whom It May Concern

I am writing on behalf of the Country Club Tower of Coral Springs, a 55 and over condominium community comprising 209 units, to express our strong support for the continuation of the bulk internet and fiber optic television services currently provided by your company. We understand that the Federal Communications Commission (FCC) is considering the possibility of eliminating bulk service agreements, and we feel compelled to highlight the significant benefits that these services bring to our community.

Our community recently entered into a 10-year bulk package agreement with your company, and this arrangement has been highly beneficial to all residents. Prior to this agreement, individual owners were paying considerably more for fewer services. The current bulk package not only includes comprehensive internet services, which were previously unavailable, but also offers these services at a cost that is significantly lower than what individual residents were paying before. Many of our residents are saving over \$100 per month, with some saving as much as \$160 per month, depending on the services they previously subscribed to.

The financial savings provided by the bulk service agreement are especially critical for our community, where many residents are on fixed incomes. Without the bulk service package, a large number of our residents would likely be unable to afford the services they currently enjoy and rely on. This would greatly diminish their quality of life, as internet and television services are essential for staying informed, entertained, and connected with loved ones.

In addition to the cost savings, the bulk service agreement provides us with the valuable benefit of having a dedicated account representative. This representative is available to assist with any questions or repairs, ensuring that issues are resolved promptly and efficiently. This level of personalized customer service is a significant advantage for our community, where many residents may need additional assistance with technology and service-related concerns.

We strongly urge the FCC to consider the profound impact that eliminating bulk service agreements would have on communities like ours. The current bulk package is not only a financial lifeline but also an essential service that enhances the well-being of our residents. We respectfully request that you continue to support and provide the bulk service package that we have come to depend on.

Thank you for your attention to this matter. We appreciate the excellent service and support your company has provided and look forward to continuing our partnership.

Sincerely,

Joe Sharkin

jsharkin@att.net

Country Club Tower of Coral Springs
Board of Association